

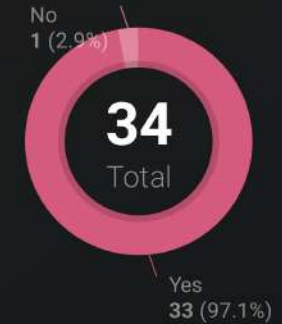
Were you greeted by our staff upon arrival?

YES  
Last 30 days (Jun 13 - Jul 12)   
👤 **34**

NO  
Last 30 days (Jun 13 - Jul 12)   
👤 **-**



DID OUR STAFF SMILE?  
Last 30 days (Jun 13 - Jul 12)   
👤



Did we greet you at the door?

YES  
Last 30 days (Jun 13 - Jul 12)   
👤 **16**

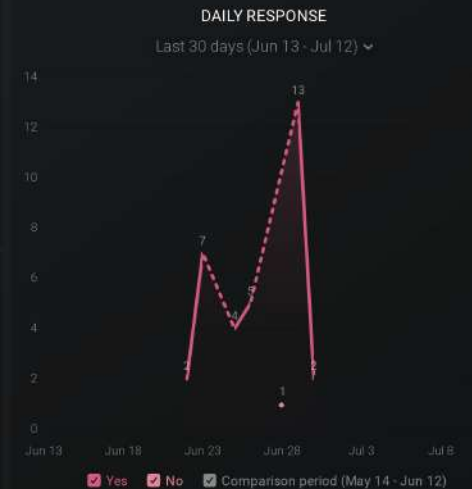
NO  
Last 30 days (Jun 13 - Jul 12)   
👤 **18**



Did we also greet your pet?

YES  
Last Month (Jun 1 - Jun 30)   
👤 **29**

NO  
Last Month (Jun 1 - Jun 30)   
👤 **5**



Did you feel welcomed?

YES  
Last 30 days (Jun 13 - Jul 12)   
👤 **34**

NO  
Last 30 days (Jun 13 - Jul 12)   
👤 **-**



## Did we greet you at the door?

YES  
Last 30 days (Jun 13 - Jul 12) ▾  
16

NO  
Last 30 days (Jun 13 - Jul 12) ▾  
18

### DAILY RESPONSE Last 30 days (Jun 13 - Jul 12) ▾



## Who greeted you today?

### PERSON GREETED Last 30 days (Jun 13 - Jul 12) ▾

Name	Last 30 Days (incl. current)	Δ
Jacquie R	20	
Abbie	2	
Louise H	2	
Melanie	1	
Jacquie L	1	
Sarah	1	
Julie	1	

Did you enjoy our "Love Your Pet" weighing experience?

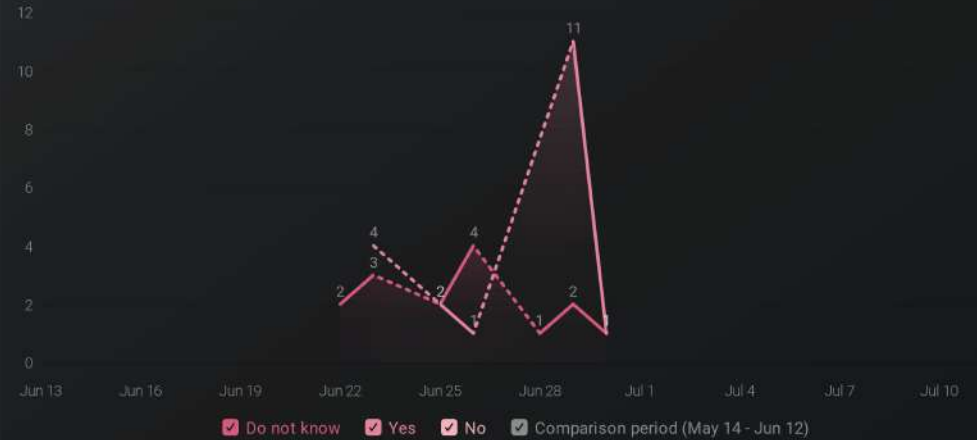
ALL RESPONSE

Last 30 days (Jun 13 - Jul 12) ▾



DAILY RESPONSE

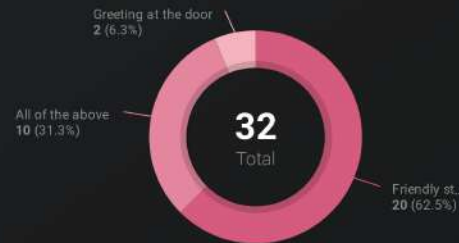
Last 30 days (Jun 13 - Jul 12) ▾



What part of the greeting experience did you find most helpful?

ALL RESPONSE

Last 30 days (Jun 13 - Jul 12) ▾



DAILY RESPONSE

Last 30 days (Jun 13 - Jul 12) ▾



Did you learn something new about your pet?

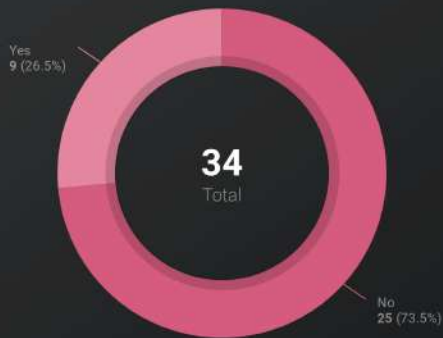
How would you feel better ?

Do you have a good relationship with your pet?

Do you think the relationship with your pet has improved after your visit today?

ALL RESPONSES

Last 30 days (Jun 13 - Jul 12) ▾



DAILY RESPONSE

Last 30 days (Jun 13 - Jul 12) ▾



ALL RESPONSE

Last 30 days (Jun 12 - Jul 1...

Response

Last 30 Days Δ

I am not sure?

23

If I did not have to answer so many questions...

3

Undefined

2

If the check-in was faster

2

ALL RESPONSES

Last 30 days (Jun 13 - Jul 12) ▾



DAILY RESPONSE

Last 30 days (Jun 13 - Jul 12) ▾



ALL RESPONSES

Last 30 days (Jun 13 - Jul 12) ▾



DAILY RESPONSE

Last 30 days (Jun 13 - Jul 12) ▾



Overall, how satisfied are you with your visit today?

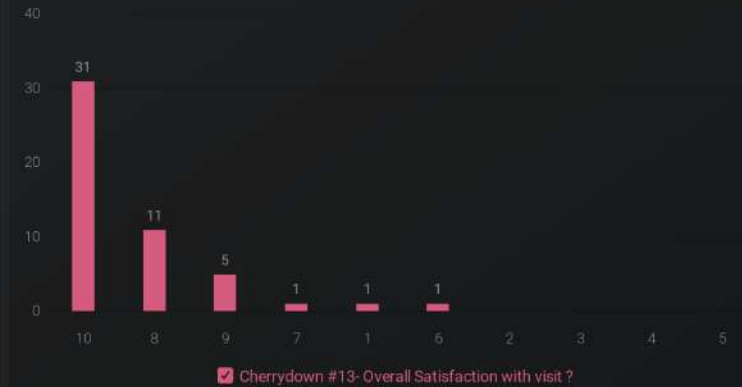
SATISFACTORY SCORE

Last 30 days (Jun 12 - Jul 11) ▾

9.14

TOTAL SATISFACTION Last 30 days (Jun 13 - Jul 12) ▾

50



On a scale of 1-10, how likely are you to return to our practice for future visits?

NPS

Last 30 days (Jun 13 - Jul 12) ▾

79

NPS Last 30 days (Jun 13 - Jul 12) ▾

34

